



**PRESS RELEASE**

## **Cerulium expands service offerings to include Teradata Hardware Support Services**

***Reflects the growing demand for Teradata Hardware End of Life (EOL) Continuation Support Services***

**Columbia, South Carolina** – Announces expanded service offerings to provide Teradata Hardware Support Services in addition to the current solution services that Cerulium provides to Teradata customers today.

### **Teradata Hardware Services offerings from Cerulium Include:**

- Remote Hardware Monitoring and Active Alert Notification Services
- Business Premier and Business Critical 7x24 Support Service Options
- Interactive Customer Incident Management Portal
- Teradata Hardware Parts Replacement / Replenishment Services
- Onsite Field Engineering Support (Including Level 4 Teradata CSR's on staff)
- Teradata Hardware Relocation Services
- Teradata Hardware Discontinuation Services
- Database Migration Services

“The enhanced services offerings reflect new levels of innovative and collaboration – which benefits the Teradata customer community,”. “This enriched service offering breaks new ground in delivering a more diverse, comprehensive, and customizable alternative solution portfolio to customers,” said Steve Wilmes, chief executive officer, Cerulium Corporation. “For years, Cerulium has provided high-quality Teradata training, technology and professional services, and migration services. However, by extending our services offering, we have the opportunity to extend our product portfolio to enable us to work even more closely with our Teradata customers and provide them the extended hardware services and support they critically need”.

**Cerulium's Teradata Hardware Support Services is currently saving our clients up to 40%  
in hardware support, monitoring, parts, maintenance, and migration costs.**

For more information on Cerulium or to arrange an engagement, please contact Steve Wilmes, CEO Cerulium Corporation.

**About Cerulium**

[Cerulium](#), based in Columbia, South Carolina, is a leading provider of Teradata, Aster, and Big Data consulting and training services. Cerulium's technology team are all Teradata Certified Masters with rich and diverse experiences across many different business verticals. Cerulium also provides services in Aster, Hadoop big data, Tableau, data analytics, data integration, migration services, digital marketing, business intelligence, and Teradata hardware support services.

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